

Press Release

For Immediate Release

10 Campus Boulevard ■ Newtown Square, PA 19073 ■ 610.355.8100

Balfour Beatty Communities Wins Customer Service Award at the National PHMA Conference

Professional Housing Management Association recognizes Balfour Beatty Communities for Outstanding Housing Team partnership with the United States Navy

Newtown Square, Pa — February 16, 2012 — [Balfour Beatty Communities, LLC](#), one of the leading Public-Private Partnership (PPP or P3) providers of housing, lifestyle and community solutions for members of the U.S. military and their families, has been honored by the [Professional Housing Management Association](#) (PHMA) for their outstanding customer service at Naval Air Station Whiting Field located in Milton, Florida.

Together, Balfour Beatty Communities (BBC) and their Navy partners at [Naval Air Station Whiting Field](#) received the Outstanding Housing Team - Privatized Location (Navy) Award. This award is presented to installation teams (defined as having both federal and contractor/partner groups) who demonstrate their collective achievements of an outstanding living environment for military members and/or their families.

NAS Whiting Field has set the standard for outstanding teamwork, with the single-minded goal of providing the best service and quality to its residents. Communication, dedication, experience, and professionalism are just a few of the characteristics that contribute to the development of this partnership. This team focuses on addressing all residents' needs by providing programs that complement those already provided through the Navy, implementing lessons learned to improve quality and services, controlling operations costs and communicating with residents and the Command. Each member of the team strives for excellence in customer service every day. "This team has put forth tremendous effort during the year, providing a sense of pride with the

residents and community at NAS Whiting Field,” said Richard Dye, Navy Region Housing Program Director for Commander, Navy Region Southeast (CNRSE). “It is an honor to receive this recognition from PHMA, and we are very proud of our team for the work they do to take care of our military members and their families - demonstrating customer-driven excellence guided by core principles,” said Christopher Williams, President of Balfour Beatty Communities. “Our top priority is always to ensure that our Service members and their families have high quality housing and the support from the personnel managing our communities.”

Award winners must be members in good standing with the PHMA, and can be any federal or private organization or employee who is supporting the needs of military housing.

###

About Balfour Beatty Communities, LLC
(www.balfourbeattycommunities.com)

Balfour Beatty Communities, LLC, a subsidiary of Balfour Beatty Capital Group, Inc., is responsible for the development, renovation, operation and management of military privatization housing projects for the U.S. Departments of the Army, Navy and Air Force. Setting the industry standard, the company is committed to sustainable business practices and is a leader in the military housing Public-Private Partnership (PPP or P3) industry, currently providing services to members of the U.S. military and their families residing on or near 43 bases located in 21 states and Washington, DC.

For more information contact:

At Balfour Beatty Capital Group, Inc.

Kathleen M. Grim
610-355-8206
kgrim@bbcgrp.com

Gregory FCA

Katie Nicolai Kennedy
610-228-2128
katiek@GregoryFCA